

Release Note

Wincaps Q4/Q-Live V4.43.7

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1 Installation

This release comprises:

- Wincaps Q4 and Q-Live clients
- Wincaps Q4 DVD Builder, Video Indexer and Screener
- Wincaps Q-News, Wincaps Q-Live Gateway, Wincaps Q-Live File Server, ASR front end.

2 Wincaps Q4/Q-Live Client Installation Procedure

- Host O/S Windows 10 or above.
- Valid licence file must be available for each client machine.
- User account performing installation must have full administrator rights on the local machine.
- Wincaps is not supported on a Mac.
- Wincaps clients are not supported on a virtual machine.

2.1 Prerequisites

Install the following prerequisites (if not already present) using the default options;

- For VPN connection to Q-Live File Server, Q-Live client should use wired connection from router to PC/Laptop for best results and IP address of Q-Live File Server.
- DOT NET Framework Versions 3.5 (client profile or full version) or V. 4/4.5 and V. 4.8.
- MS Office Word full installation, Office 365, installed locally (for spell checking).
- Media Player (latest version appropriate to operating system)
 - **Note:** *If using Windows 10 N versions, download the relevant media pack before installing Wincaps Q4.*
- QuickTime is required if using the 'Offline Media' option for Video Playback of MP4 and MOV
- Sound Card recommended for use with MediaLooks MultiFormat video playback option
- External Graphics card recommended for Desktop PCs for video playback
- For Q-LiveASR Client components, Dotnet 5.0 is required and must be installed before Q-LiveASR Client components. Download from here [DotNet 5.0 Download Link](#)

2.2 Wincaps Q4/Q-Live Client

- Uninstall the current version of Wincaps Q4/Q-Live (if present) via add/remove programs.
- Install the new client using the exe installer and follow the instructions on the screen. When prompted, select "custom installation" if "Q-Live" feature is required (you will need to disable the "Wincaps Q4" feature as Q4 is installed by default).
- NB: For Q-Live services, including Q-News, contact support@broadstream.com

2.3 Licence installation

- As above for Licence Server. Licence Server must be Version 9 or above.
- Please speak to Broadstream Support for assistance with local licencing.

3 Changes in this release

3.1 Q4 and Q-Live

- Netflix approved DFXP layout now supports italics.
- WebVTT positioning has been clarified for the basic formats. See [WebVTT](#)
- EBU-TT export and import now support speaker labels.
- Help files are now available on the BroadStream website [Wincaps Help](#) .

3.2 Q-Live

- Editing a Story marked as complete now changes the status to Incomplete. See [Story list and status icons](#)
- New option in Block Mode; clear subtitles with the subtitle Outtime when replaying a timecoded Story. See [User Options](#)

3.3 Bug Fixes

- Minimum gap is now being set for cued subtitles in Live mode.
- Merging or reformatting subtitles in Timeline View no longer causes a crash in Q4.
- Closed Caption (Line 21) files no longer disable Wincaps with the music symbol in Replay Mode.
- Changing the video position in the timeline with the mouse is now accurate.
- Inserting EBU-TT files with milliseconds no longer causes an unhandled exception.
- Cueing out subtitles on the last frame of a second no longer creates invalid frame rates.
- PC Clock framerates are now saved correctly.
- Moving Stories in the News View no longer causes a crash of Q-Live.
- Deleting single Stories no longer crashes Q-Live.
- Deleting text from Stories in the News view doesn't corrupt the view.
- TCP heartbeat messages are now sent to Cavena STU during inactivity.
- Improved memory management with the Clip Monitor.

4 Testing

- A limited test cycle has been run on this build.
- MOS testing has only been done with DiNA v0.77.0 newsroom systems.
- iNews Testing on v6.3.1.7.
- Other MOS based newsroom systems have not been tested. Contact [BroadStream support](#) for more information.